## Mt. San Jacinto College Veterans Resource Center VA Work Study Agreement

## STANDARDS

- I understand that as a VA Work Study Student, I will be a direct reflection of the MSJC Veterans Resource Center (VRC). In this reflection, I am expected to maintain an appropriate professional and courteous attitude. The needs of MSJC and its Veterans/dependent students are my first priority. While there may be some down time; in which I may work on my studies, operations of the VRC <u>must and</u> <u>will</u> be maintained prior to embarking on any of these personal projects.
- 2. I understand that I must be receiving VA education benefits as a 3/4 times student (9 consistent units) or greater to begin/maintain employment as a VA work study student. If I drop a class and fall below a 3/4 time rate, I will immediately be terminated as a work study student on that given semester.
- 3. I understand that I must maintain a cumulative GPA of 2.0 or greater to begin/maintain employment as a VA work study student.
- 4. I understand that I cannot begin working until I sign the agreement contract for the current semester. I can work only within the specified contract date. I cannot work more hours then allowed through the current student worker guidelines in the MSJC Policy.
- 5. I understand that as a VA Work Study Student, if deemed necessary by my VRC Supervisor, I may be terminated without cause.
- I understand that as a VA Work Study Student my VRC Supervisor will employ me at the most convenient VRC site. I will work as a VA work study student only at my assigned MSJC VRC location (San Jacinto or Menifee) and/or outreach location.
- 7. I understand that I may be requested to work a specific off campus event as a representative of the VRC which can include an occasional Saturday.
- I understand that if I choose to continue as a VA Work Study Student, I must submit a new Work Study Application to my VRC Supervisor prior to the end of my current contract for extended VRC work-study consideration.
- 9. I understand that if I have any question concerning my VA work study contract or work study payment I will

first contact my VRC Supervisor to explore all possible solutions.

## EXPECTATIONS

- 1. Any work study employee who starts at 8am (or at the earliest start time) must hang the flag outside.
- 2. Any work study employee who ends at 5:30 pm (or at the latest end time) must lower the flag outside.
- 3. All work study employees <u>must</u> contact their Certifying Official if they are running late. If contact is made prior to their scheduled time the Certifying Official may consider a schedule adjustment to fulfill allotted time.
- 4. If the work study has to leave earlier then their assigned schedule they must communicate that with the Certifying Official as soon as possible.
- Unless there is a conflict with class schedules, both VRC's must have at least one VRC Work Study present at all times.
- If the work study has to step away from the office for an important reason other than their scheduled break(s), they must inform the Certifying Official.
- 7. Cursing will cease or be consciously and progressively minimized immediately.
- 8. Unless there is only one work study student helping a student away from the front desk, there must always be one work study manning the front desk.
- 9. All voicemails must be answered before the end of the work day.
- 10. Old flyers, magazines, and advertisements must be removed on a daily basis.
- All documents containing sensitive information (e.g., SSN) must be secured and not in present sign at the front desk, during any part of the day.
- 12. All windows, furniture, desks and floor will e cleaned or vacuumed daily before the end of the day.
- 13. All empty boxes and recyclables will be removed from the VRC before the end of the day.
- 14. All front desk documents and office equipment will be nicely organized before the end of the day.
- 15. Heated and unprofessional debates over religion, gender, politics, etc. with customers must cease as this portrays a less than hospitable image, which is the image that we must maintain at all times.

I have read and understand my duties and responsibilities as a VA Work Study Student.