NEW Student Health Patient Portal

We are excited to provide students with a virtual safe space to talk as well as assistance in getting answers to medical and mental health questions you may have.

As with almost all new things we will have hiccups, we will have bumps in this virtual road ahead, but rest assured the Student Health Services Staff is here to help.
We thank you for bearing with us.

Schedule an appointment with a Mental Health Counselor and chat with a Registered Nurse. Appointments can be scheduled same day dependent on availability.

Should you need any assistance with the Patient Portal, scheduling an appointment, or Student Health Center questions in general please reach out to the Student Health Center Staff and we would be happy to assist.
We look forward to serving you.

CONTACT INFO:

Health Center Phone #: (951) 465-8371
Health Center Email: healthservices@msjc.edu
Website: https://www.msjc.edu/healthcenter/
Patient Portal: https://login.msjc.edu/_layouts/PG/login.aspx?ReturnUrl=%2Fsso%2F

Hours of Operation:
M-TH 8:00 am – 5:00 pm
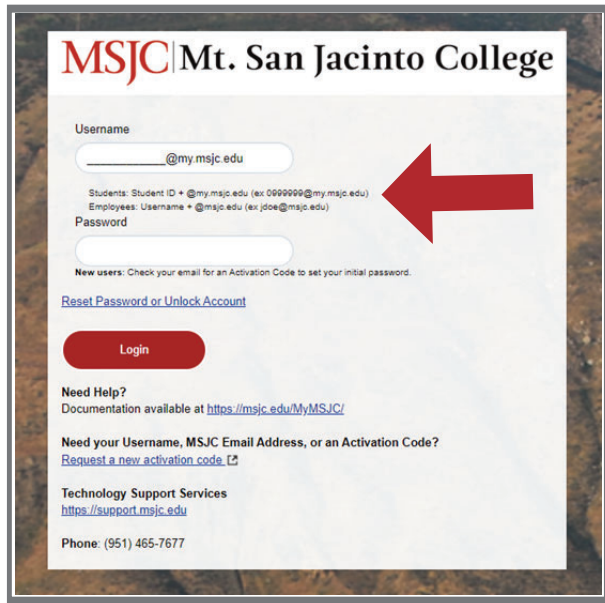F 8:00 am – 12 N

HOW TO ACCESS THE PORTAL

STEP 1
Go to the NEW Patient Portal through your Single Sign On (SSO) Log In

• Click myMSJC at the bottom of the MSJC Home Page
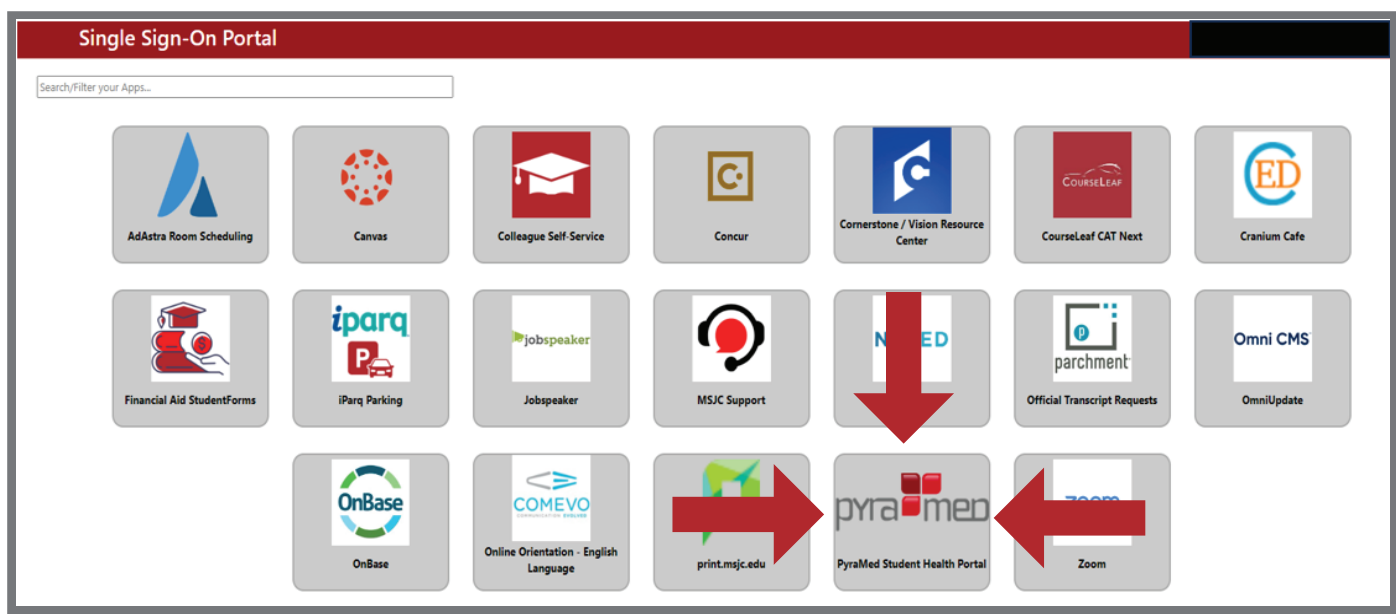

• Enter your MSJC Student Email Address and Password and Click SUBMIT
*Please Note: **MUST BE THE INFORMATION WE HAVE ON FILE.** Use your MSJC Student E-Mail*
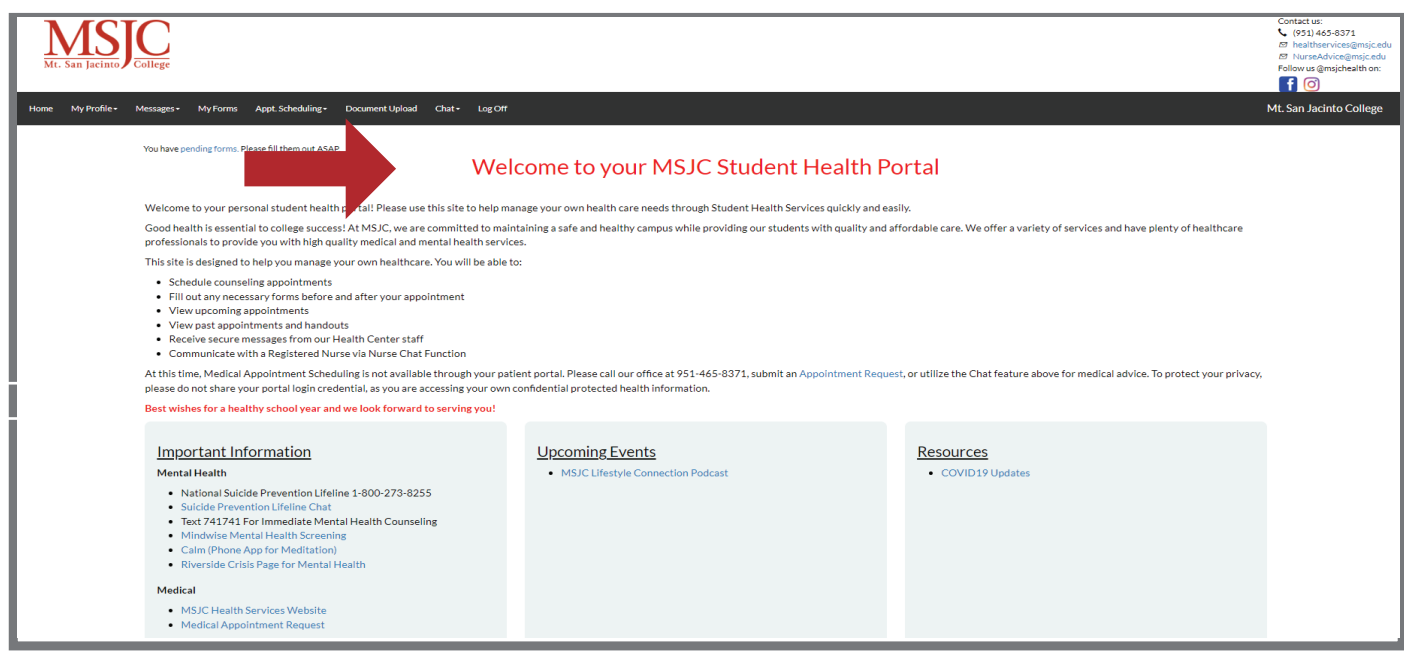
STEP 3

Click PyraMED Student Health Portal

• Enter Student Health Portal

Please Note: You can schedule Mental Health appointments, secure message our medical team, chat with our Registered Nurses, upload documents, and fill out forms for your appointments on the Student Health Portal.

STEP 1

After logging into the Student Health Portal (Steps 1-3 Above)

• Select "Start Your Meeting Now" on the blue ribbon to enter your Telehealth Appointment
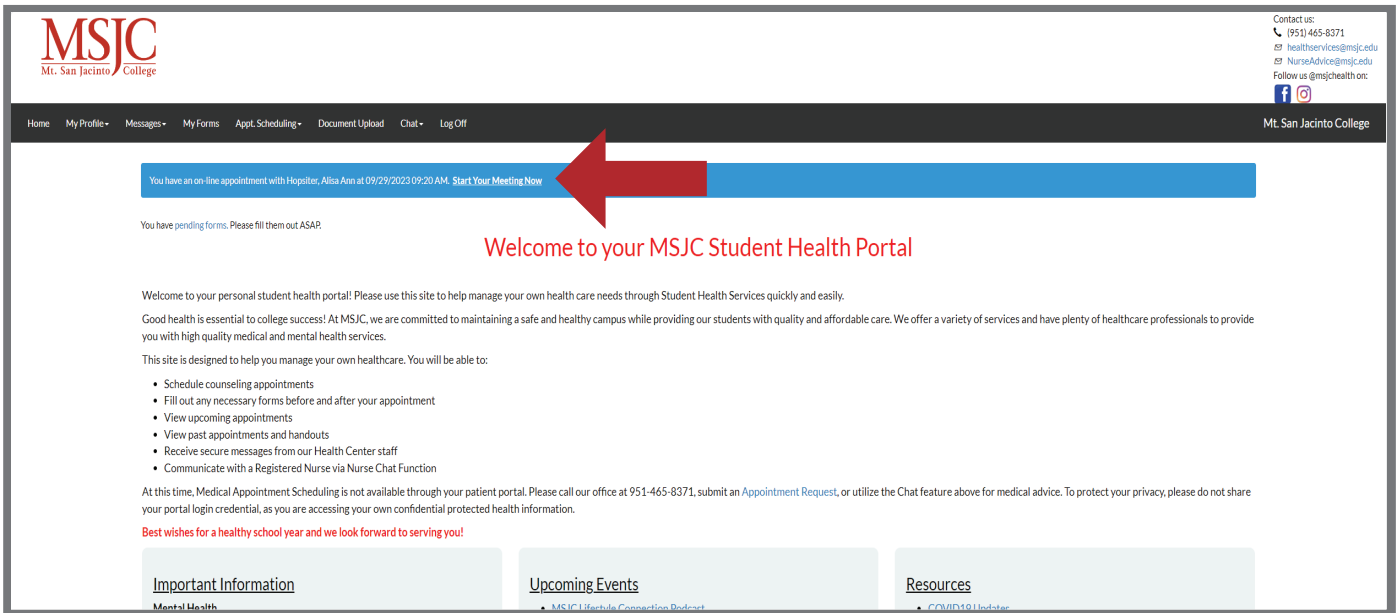
• You will then be connected to Zoom for your telehealth appointment
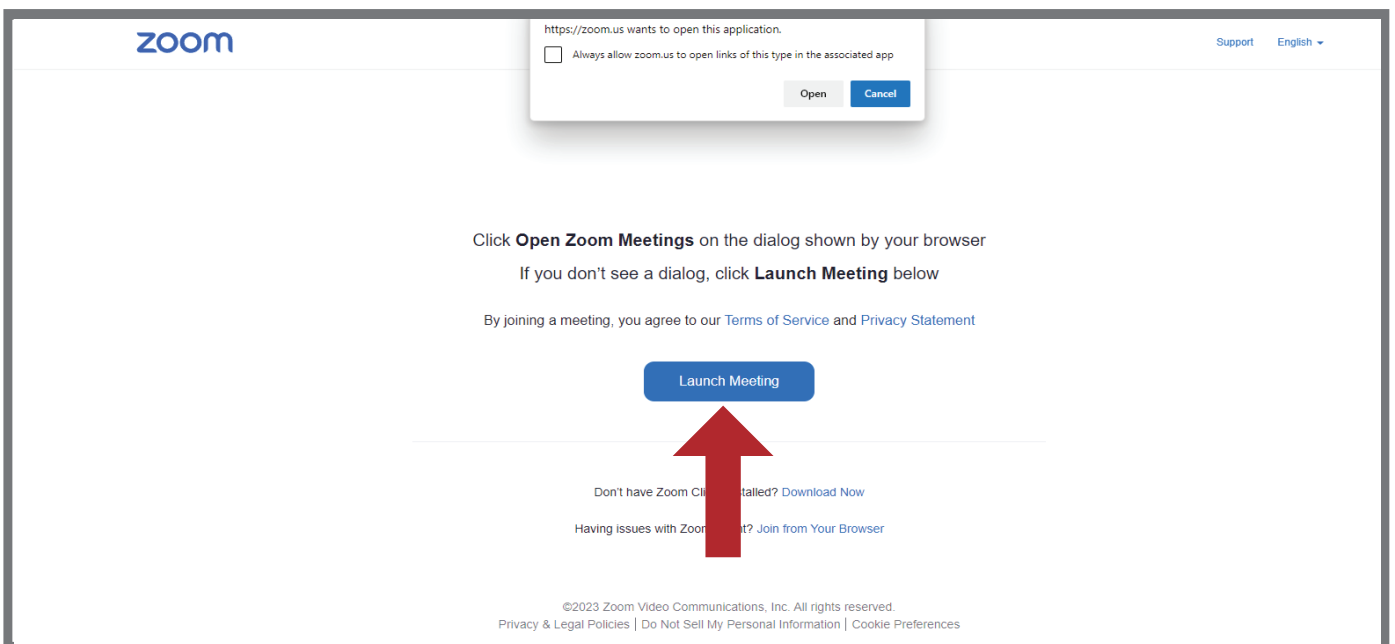
HOW TO FILL OUT FORMS THROUGH THE PORTAL

LOGIN to the NEW Patient Portal: https://login.msjc.edu/_layouts/PG/login.aspx?ReturnUrl=%2Fsso%2F

• Click FORMS in the TOP MENU BAR

• Click each FORM to beginning filling them out and then submit

HOW TO SCHEDULE A MENTAL HEALTH COUNSELING APPOINTMENT

STEP 1

Login to your patient portal through the SSO: https://login.msjc.edu/_layouts/PG/login.aspx?ReturnUrl=%2Fsso%2F

• Select Appt Scheduling icon in the tool bar

STEP 2

Appointment Scheduling Page

• Click Schedule Appt icon in the tool bar

• Accept the terms
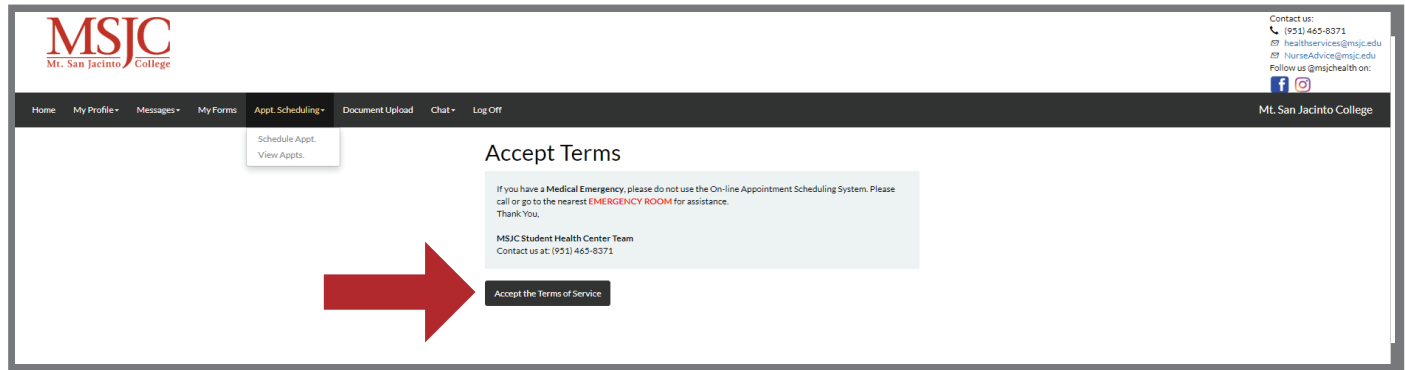
• Select Location, Date Range, and Reason for Appointment
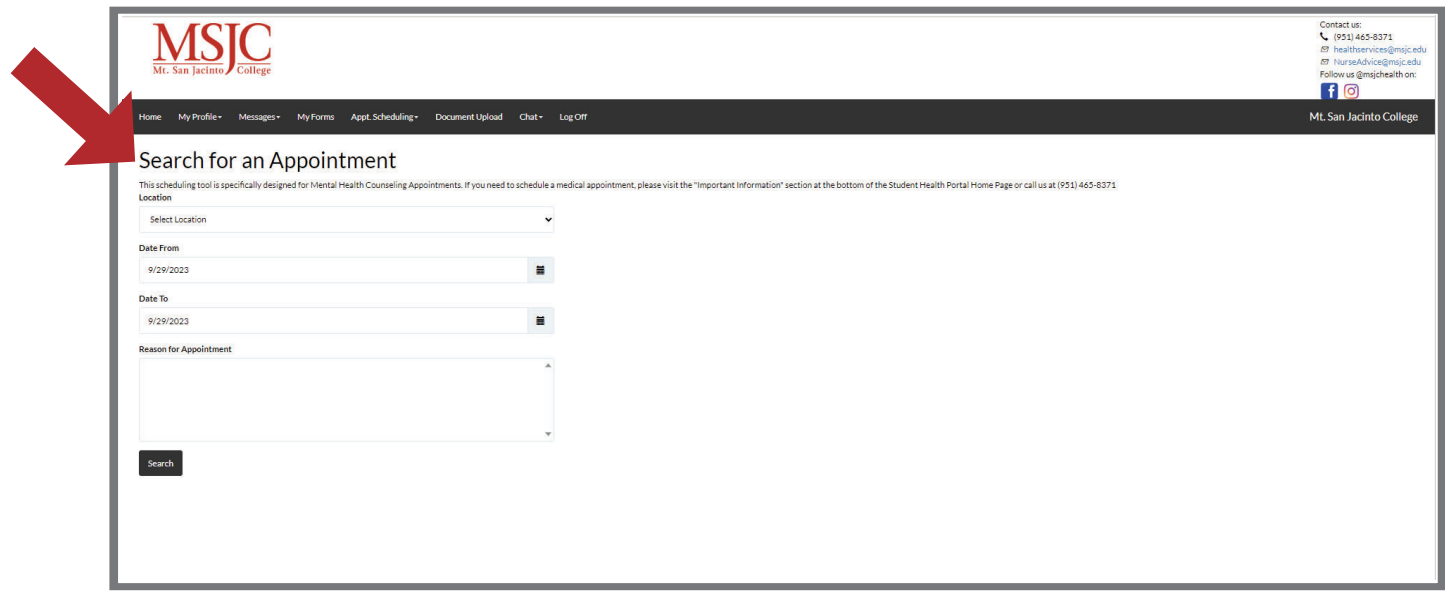
STEP 3

Select your Campus Location (MVC = Menifee, SJC = San Jacinto, TVC = Temecula)

STEP 4

The Date Range Boxes:

• Select a From/To Date:

Please Note: All visits are able to be scheduled out a maximum of 14 days. No SAME DAY appointments can be scheduled through the portal

• Select a Reason for Appointment

*New Patient = 1st visit, Follow Up = After 1st visit, Telehealth = Zoom Video Chat

• Click Search

STEP 5

Available Appointment Screen:

• You can see each day's availability and the provider.

STEP 5
Select Appointment Time:

• Click on your preferred appointment time. Select CONFIRM.
• Your appointment is now scheduled.
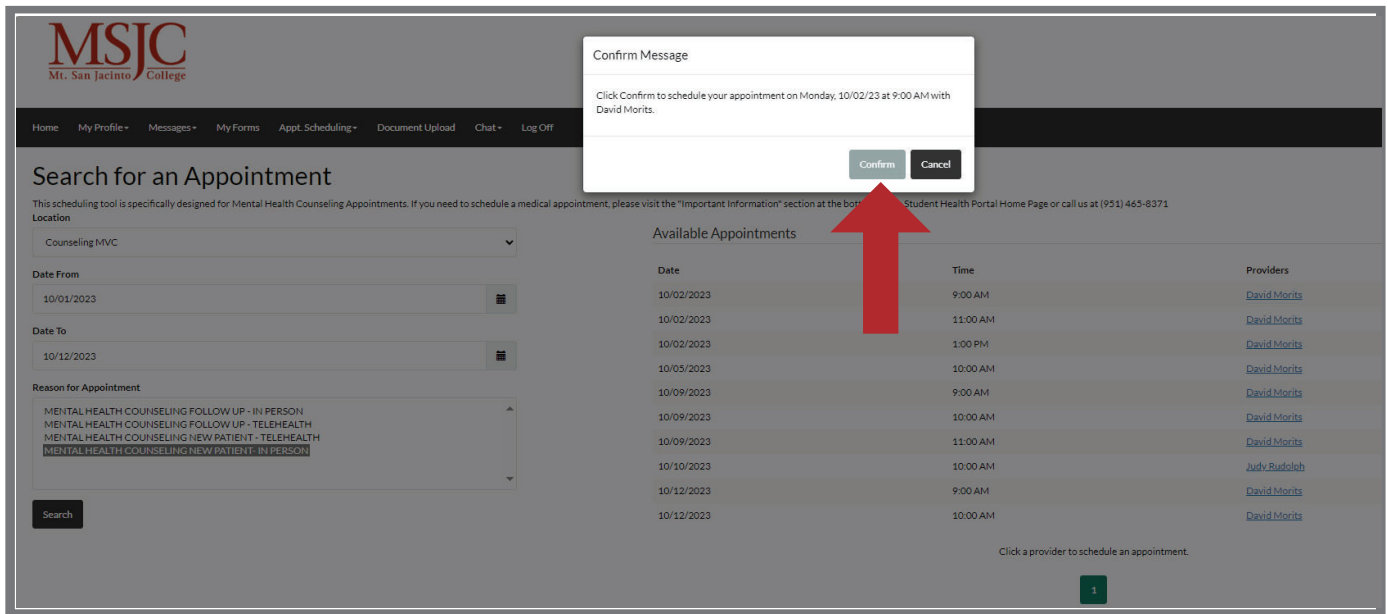
HOW TO CANCEL AN APPOINTMENT

STEP 1
Login to your patient portal: https://login.msjc.edu/_layouts/PG/login.aspx?ReturnUrl=%2Fsso%2F

STEP 2
Select Appt Scheduling, then select View Appts
• Click the blue Cancel button
• Click Confirm
• Your appointment has now been canceled